

DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814



April 19, 1988

ALL-COUNTY INFORMATION NOTICE 1-29-88

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: FOOD STAMP QUALITY CONTROL (QC) RESULTS, APRIL 1987
-SEPTEMBER 1987 REPORTING PERIOD

For your information and corrective action planning purposes, we are sending you Table 5E of the Food Stamp Quality Control Management Information System (QCMIS). This table summarizes Food Stamp error rates for the QC period shown above.

Please note that the County error rates shown in the last column are statistically meaningful only for those Counties marked by an asterisk on the attached table. Data for all other Counties is not considered statistically reliable because of the limited number of cases reviewed in each County. A complete set of Food Stamp QCMIS tables for your County has been sent to your Food Stamp Corrective Action Coordinator.

Although the April 1987 - September 1987 QC period's unregressed error rate of 8.1 percent is a slight decrease from the previous period's 8.4 percent, it is the fifth consecutive six-month period in which the unregressed statewide payment error rate has been above the Federal target. The historical result of regression, which combines original State and Federal rereview findings, has been an increase of approximately one percentage point in the payment error rate. As long as the State remains above the Federal target error rate, we will continue to face fiscal sanctions.

It is obvious that more error rate improvement is needed. In addition to the availability of your corrective action consultant to assist you in error reduction efforts, we are also conducting task forces on "Failure to Take Action" and planning to gather and publish information about especially noteworthy corrective action systems currently in place. A significant statewide corrective action also underway for large and medium caseload Counties, is the new Food Stamp quality control review process, which will provide a greatly expanded source of case and error information on which to base corrective action decisions.

I am confident that this new system will be used to help reduce your Food Stamp error rate, and I encourage you to call on us if we can be of additional assistance. I look forward to improved performance and the opportunity to recognize your achievements.

If you have any questions, please contact me at (916) 445-2077, or have your staff contact Ms. Lori Johnston, Chief, Welfare Policy Implementation Branch at (916) 445-8775.

A handwritten signature in cursive script, appearing to read "Linda S. McMahon".

LINDA S. McMAHON
Director

Attachment

cc: CWDA

STATE OF CALIFORNIA
DEPARTMENT OF SOCIAL SERVICES
FOOD STAMP REPORTING SYSTEM
PSK080

EXPANDED SAMPLE
ACTIVE CASES
SUMMARY OF ERROR CASES BY COUNTY

TABLE 5E
REPORTING PERIOD
04/01/87 TO 09/30/87

| COUNTY | COUNTY CASELOAD | % OF STATEWIDE CASELOAD | COMPLETED CASES IN SAMPLE | % OF COMPLETED CASES STATEWIDE | ERROR CASES | CASE ERROR RATE | % OF STATEWIDE ERRORS | TOTAL COUPON ALLOTMENT | TOTAL ERROR AMOUNT | COUNTY \$ ERROR RATE | INELIGIBLE/ OVERISSUED AMOUNT | INELIGIBLE/ OVERISSUED ERROR RATE |
|-----------------|-----------------|-------------------------|---------------------------|--------------------------------|-------------|-----------------|-----------------------|------------------------|--------------------|----------------------|-------------------------------|-----------------------------------|
| LOS ANGELES * | 203,296 | 36.7 | 372 | 25.8 | 105 | 28.2 | 31.4 | 33,258 | 5,352 | 16.1 | 3,462 | 10.4 |
| SAN DIEGO * | 23,331 | 4.3 | 70 | 2.2 | 10 | 14.3 | 3.0 | 5,892 | 283 | 17.9 | 170 | 2.9 |
| SACRAMENTO * | 25,312 | 4.6 | 80 | 5.6 | 21 | 26.3 | 6.3 | 6,915 | 963 | 13.9 | 632 | 9.1 |
| ALAMEDA | 24,696 | 4.5 | 69 | 4.8 | 17 | 24.6 | 5.1 | 6,478 | 592 | 9.1 | 266 | 4.1 |
| FRESNO * | 13,148 | 2.4 | 33 | 3.8 | 22 | 31.8 | 7.0 | 7,629 | 871 | 16.7 | 982 | 12.8 |
| SAN FRANCISCO * | 16,057 | 3.1 | 62 | 4.3 | 11 | 17.7 | 3.3 | 6,032 | 1,190 | 19.7 | 922 | 15.3 |
| SANTA CLARA | 16,920 | 3.1 | 62 | 4.3 | 11 | 17.7 | 3.3 | 5,171 | 1,522 | 10.1 | 408 | 9.4 |
| SAN JOAQUIN | 15,049 | 2.7 | 61 | 4.3 | 3 | 4.9 | 0.2 | 6,647 | 48 | 0.7 | 25 | 0.4 |
| RIVERSIDE | 13,861 | 2.5 | 47 | 3.7 | 13 | 29.1 | 4.2 | 4,111 | 677 | 16.3 | 327 | 7.9 |
| ORANGE | 13,979 | 2.5 | 55 | 3.7 | 13 | 23.6 | 3.2 | 5,892 | 227 | 3.9 | 217 | 3.7 |
| TULARE | 11,205 | 2.0 | 23 | 2.0 | 4 | 16.0 | 1.2 | 2,625 | 159 | 6.1 | 0 | 0.0 |
| CONTRA COSTA * | 10,783 | 2.0 | 83 | 5.8 | 18 | 21.7 | 5.4 | 6,951 | 786 | 11.3 | 622 | 8.9 |
| KERN | 8,688 | 1.6 | 14 | 1.1 | 1 | 7.3 | 0.3 | 2,129 | 175 | 8.2 | 128 | 5.9 |
| STANISLAUS | 6,910 | 1.3 | 14 | 1.1 | 4 | 28.6 | 0.3 | 1,101 | 117 | 10.6 | 64 | 5.8 |
| VENTURA | 8,460 | 1.6 | 19 | 1.1 | 3 | 15.8 | 0.3 | 1,286 | 46 | 3.6 | 7 | 0.5 |
| MERCED | 4,371 | 0.9 | 10 | .7 | 1 | 10.0 | 0.3 | 778 | 52 | 6.5 | 31 | 4.0 |
| SOLANO | 4,737 | 0.9 | 10 | .7 | 1 | 10.0 | 0.3 | 1,009 | 12 | 1.2 | 12 | 1.2 |
| MONTREY | 4,728 | 0.8 | 8 | .6 | 4 | 50.0 | 1.3 | 749 | 170 | 22.7 | 170 | 22.7 |
| BUTTE | 4,515 | 0.8 | 8 | .6 | 4 | 50.0 | 1.3 | 686 | 81 | 10.7 | 74 | 9.9 |
| SANTA CRUZ | 4,343 | 0.8 | 11 | .8 | 1 | 9.1 | 0.3 | 920 | 40 | 4.5 | 68 | 7.5 |
| HUMBOLDT | 4,248 | 0.8 | 11 | .8 | 1 | 9.1 | 0.3 | 920 | 40 | 4.5 | 68 | 7.5 |
| SANTA BARBARA | 3,631 | 0.7 | 57 | 3.5 | 13 | 22.8 | 3.2 | 4,819 | 769 | 16.0 | 687 | 14.3 |
| SAN MATEO | 3,211 | 0.5 | 67 | 3.5 | 30 | 44.8 | 0.6 | 5,238 | 117 | 10.4 | 155 | 10.3 |
| YOLO | 3,823 | 0.5 | 67 | 3.5 | 30 | 44.8 | 0.6 | 5,238 | 117 | 10.4 | 155 | 10.3 |
| YUBA | 3,823 | 0.5 | 67 | 3.5 | 30 | 44.8 | 0.6 | 5,238 | 117 | 10.4 | 155 | 10.3 |
| KINGS | 3,813 | 0.5 | 67 | 3.5 | 30 | 44.8 | 0.6 | 5,238 | 117 | 10.4 | 155 | 10.3 |
| PLACER | 3,751 | 0.5 | 67 | 3.5 | 30 | 44.8 | 0.6 | 5,238 | 117 | 10.4 | 155 | 10.3 |
| IMPERIAL | 3,751 | 0.5 | 67 | 3.5 | 30 | 44.8 | 0.6 | 5,238 | 117 | 10.4 | 155 | 10.3 |
| MENDOCINO | 3,686 | 0.5 | 67 | 3.5 | 30 | 44.8 | 0.6 | 5,238 | 117 | 10.4 | 155 | 10.3 |
| MADERA | 2,631 | 0.4 | 64 | 3.3 | 10 | 15.6 | 0.3 | 435 | 23 | 5.3 | 0 | 0.0 |
| MARIN | 2,631 | 0.4 | 64 | 3.3 | 10 | 15.6 | 0.3 | 435 | 23 | 5.3 | 0 | 0.0 |
| SAN LUIS OBISPO | 2,631 | 0.4 | 64 | 3.3 | 10 | 15.6 | 0.3 | 435 | 23 | 5.3 | 0 | 0.0 |
| EL DORADO | 2,631 | 0.4 | 64 | 3.3 | 10 | 15.6 | 0.3 | 435 | 23 | 5.3 | 0 | 0.0 |
| SUTTER | 1,770 | 0.3 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| LAKE | 1,709 | 0.3 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| LAKEVIEW | 1,651 | 0.3 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| YEMAMA | 1,651 | 0.3 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| SISKIYOU | 1,435 | 0.3 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| NAPA | 1,435 | 0.3 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| TUOLUMNE | 1,435 | 0.3 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| DEL NORTE | 1,435 | 0.3 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| LASSEN | 752 | 0.1 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| LAKEVIEW | 752 | 0.1 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| SAN BENITO | 752 | 0.1 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| GLSEN | 752 | 0.1 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| INYO | 440 | 0.1 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| MARTIN | 440 | 0.1 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| TRINITY | 440 | 0.1 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| COLUSA | 440 | 0.1 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| MODOC | 389 | 0.1 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| PLUMAS | 389 | 0.1 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| ANADOR | 389 | 0.1 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| MONO | 389 | 0.1 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| SILVERA | 79 | 0.0 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |
| ALPINE | 79 | 0.0 | 44 | 3.3 | 0 | 0.0 | 0.0 | 357 | 0 | 0.0 | 0 | 0.0 |

STATEWIDE ERROR RATE - FEDERAL SAMPLE

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